

Physician MEMO

To | All Providers
From | Linda Lewis, MSA, RN, NEA-BC, FACHE
Vice President Nursing and Emergency Services/ CNO
Date | May 12, 2011
Re | Departure of Karen Olsen from Forsyth Medical Center

Please join me in thanking Karen Olsen, MBA, RN, for her leadership and commitment to delivering remarkable patient care as nursing director at Forsyth Medical Center's (FMC) Emergency Department since 2007. Karen will leave the medical center as of Friday, May 13 to take a new role as administrative director of Emergency Services at Mission Hospital in Asheville, NC.

Karen has made many contributions to FMC, including:

- participating in increasing our ED bed size by 22 beds, to 81 beds total
- implementing our 10-bed ED Med-Psych secured area with specially trained staff
- implementing our Emergency Observation and Procedure services
- helping to create and implement our Security Risk Nursing Assessment tool, and
- supporting the planning of Kenersville Medical Center's ED services.

What do I need to know?

This new career move will allow Karen an opportunity to continue expanding her nursing leadership experience. Her new role will include overseeing regional EMS services for the Asheville area at a Level II Trauma center that serves 17 western North Carolina counties, eastern Tennessee, northeast Georgia and northern South Carolina.

How does this affect me?

ED leadership remains focused and ready to support staff in delivering the remarkable patient experience. The position of nursing director for the Emergency Department has been filled and will be announced Friday morning.

We are grateful for Karen's contributions and wish her much success in her continued career journey.