

Physician MEMO

To | All Medical Staff

From | Stephen Wallenhaupt, MD EVP & Chief Medical Officer
Jacque Daniels EVP, Chief Administrative Officer
Fred Hargett EVP, Chief Financial Officer

Date | September, 31 2011

Re | Health Information System for Novant Acute Facilities

We are very pleased to share with you that at a meeting on Tuesday, September 20, the Novant Health Board of Directors unanimously approved plans to partner with EPIC for the implementation of a new health information system. This new technology will be deployed in all Novant acute care facilities, helping us to further advance our goal of “one patient-one record”.

The approval of this new system comes after an extensive evaluation process which began in January of 2011. Representatives from a variety of departments and facilities across Novant were included in this effort, including physicians, clinicians, business and revenue cycle, and information technology services. More than 2,000 detailed requirements were reviewed. Many of you provided valuable input during our extensive vendor selection process. After months of exhaustive review and detailed cost-modeling, the evaluation team chose Epic as our vendor for this new project.

Epic is also the vendor for the ambulatory electronic medical record project currently being deployed within Novant Medical Group practices. The new, integrated system will be known as the Dimensions Project. The benefits are many, and include the ability to share data throughout the continuum of care, thereby improving patient outcomes and reducing costs. The system will also provide the capability to interact meaningfully with patients online, further enhancing the Remarkable Patient Experience.

During the next several weeks, we will work with Epic to finalize details of our contract. A team is already working to align our staffing resources so that we may begin the implementation effort. The implementation project will begin in early 2012, and we are planning for our first hospital go-live in the fall of 2013. Deployment will continue for approximately two years.

This news is truly a milestone for Novant Health. The integrated Dimensions Project represents the most extensive initiative in the history of our health system. Our corporate strategic plan identifies four key strategic levers, including health information technology, integration and strategic growth, partnerships and alliances, and system financial health. This project is integral to our success in each of these key areas.

Additional information will be forthcoming that will provide ongoing updates about the efforts to implement and deploy Dimensions for our acute care facilities.



Remarkable People. Remarkable Medicine.