



Case Management

| M E M O R A N D U M |

To | All Medical Staff

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From | Angela Alley, Director, Case Management, Greater Winston Market  
Stacy Wright, Director Case Management, Greater Charlotte Market

Date | 3/30/2011

Re | Documentation of Face-To-Face Encounter for Skilled Home Health

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The Centers for Medicare & Medicaid Services (CMS) issued a final rule in November regarding Home Health Face to Face Encounter Requirements with an effective date of April 1st, 2011.

The Face to Face Encounter requirement includes the following:

\*A Physician must have a physical face to face encounter and document/sign the rationale for home health services on the CMS standardized form in order for services to be covered. (See Attachment)

\* This encounter/documentation must occur no earlier than 90 days prior to the start of home health and no later than 30 days after the start of home health.

\* Documentation of Face to Face Encounter form will be placed at the front of the medical record once Case Management staff is made aware of the order/need.

Please contact your Case Management team with questions or concerns.

Thank you