

Physician MEMO

To | All Healthcare Providers
From | Alisha Hutchens, Director of NPI
Date | June 3, 2011
Re | MedApprove: A Tool for Evaluating New Clinical Products!

Situation:

Novant will implement MedApprove, a software system that will simplify, expedite and better manage requests for new product evaluation across the system. MedApprove is a product evaluation resource tool that is used throughout various healthcare organizations that are similar in size and complexity as Novant. **Novant will go live on this system Monday, June 6, 2011.** *Web based training sessions have already started for Supply Chain Operations, Surgical Services BPET and the Triad Value Analysis Teams.

Background:

A department called New Product Introduction, within the Novant Supply Chain, was established in early 2010 to manage a formal process for evaluating new clinical technology. Products are reviewed from a cost and quality perspective as well as ensuring new products has been given 510K approval for use on patients by the Food and Drug Administration (FDA).

Analysis:

Over the past year, the number of requests for new products has exceeded the capacity of the staff to process the requests in a timely manner. Implementation of MedApprove will improve turn around time, visibility of the status of requests, overall outcomes of the evaluation, and reporting capabilities to all Novant users and staff.

Recommendations:

MedApprove offers a web based platform that provides complete electronic access to Novant users. The system is extremely intuitive and user friendly to our internal customers. The tool will allow our clinical staff to focus on patient care and the burden of filing new product requests to the vendors. The system also provides real-time status for the requestor as to how an evaluation is progressing.

Questions:

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