

Physician MEMO

To | All Medical Staff
From | Jacque Daniels, Chief Administrative Officer
Stephen Wallenhaupt, MD, Chief Medical Officer
Date | 11/14/2011
Re | Historic Transformation to One Electronic Health Record

As many of you know, the Novant Medical Group has already begun a journey that all of our health system facilities will undertake over the next four years and beyond. With the “Dimensions” Ambulatory project, the medical group to date has successfully launched its practice management system in 276 physician practices and its electronic health record (EHR) in 15 clinic locations. The staff, physicians and Dimensions team have worked tirelessly to bring this project to life and they continue launching the new paperless system in additional practices.

We’re excited to officially announce the next phase of Novant Health’s historic transformation to a system-wide electronic health record. The Novant Health board of trustees recently approved funding for the Dimensions Acute project for our 13 hospitals. Combined with the Novant Medical Group transition, the entire Dimensions project will cost approximately \$650 million, far and away the largest and most comprehensive project undertaken by our health system.

Embarking on this journey is the most significant investment Novant Health has ever made for its patients, staff and physicians. The Dimensions electronic health record is an integral part of the work we are doing to transform care across our organization and it’s a major step in advancing our vision of delivering a remarkable patient experience, in every “*dimension*,” every time. Upon completion, all of our patient care locations will be dynamically linked by this electronic health record system.

The two of us, as members of the Novant Executive Team, will oversee the project and serve as sponsors and business owners of Dimensions Acute. This project will involve the efforts of practically every employee across our health system. And because it continues with the transformation already started by NMG practices, you’ll notice that we’ve chosen the same project name, “Dimensions,” which is a key component of Novant’s vision statement.

Like the Novant Medical Group, our health system hospitals have chosen the electronic health record of Epic Systems, a nationally-recognized software provider.

We have actively begun planning for this implementation. We will provide leaders, physicians and staff with regular updates on the progress of Dimensions at our hospitals.



Remarkable People. Remarkable Medicine.