

Physician MEMO

To | All Medical Staff
From | Susan Smith, BS, PharmD, RPh, BCPS
John E. Gardella, MD
Date | December 19, 2011
Re | **UNAVAILABLE Physician Interactive Order Sets**

Zynx Health has informed us that the “print only selected items” feature of the Physician Interactive Order Sets will be unavailable for 2 hours during routine scheduled maintenance on 12/21. Please see the notice that is now available on Net Access (for those who have Net Access).

“Zynx Health software applications will undergo a scheduled maintenance on Wed, Dec 21, from 11:00 PM to 1:00 AM. During this time, users will not be able to print the Physician Interactive order sets using the Print Only Selected Items feature. Please use the Paper-Based order sets during this 2-hour Zynx downtime.”

If you use the interactive version during this time, the only option to print will be with the **printer icon in the top left – this is NOT recommended** for these reasons:

- ALL pages will print
- The Date/Time will NOT pre-print correctly
- The correct pagination (i.e. page 1 of 5, 2 of 5, etc,) will NOT print correctly

If at all possible, please use the Paper-Based versions during this scheduled downtime.